



March 16, 2020

Dear Nectar Community,

Your health, the health of your family and the health of our community is our highest priority. Because of that, beginning Monday, March 16, we are temporarily closing our physical doors to the public. We will continue to fill online orders and we will also accept your orders by phone and email. You can find more details about that below.

In these challenging and uncertain times, it is very important to us that you continue to have access to the herbs and other natural remedies that strengthen your immune system, soothe your nervous system, and support your health and vitality. We are committed to continuing to offer our resources to you. Like so many of the new ways that we engage with one another during this time, our relationship will look a little different.

We made this decision to protect ourselves and our community and to help slow the spread of the COVID-19 virus. We feel a responsibility to help ensure that our medical system is not overwhelmed with people in need of intensive care. We also took into consideration the fact that many people in Prescott and in our Nectar community are elderly or otherwise at high risk should they contract the virus. In addition, our staff is small. Two of our employees have been impacted by the school closures, and should any one of us become sick, it would be much more difficult for us to make this transition.

We are striving to find the right balance between protecting our community and meeting your needs. If nothing else, this virus has brought to light the strength and vulnerability of our interconnection and interdependence. We believe this decision will enable us to protect our community, while staying grounded and resourced ourselves so that we can continue to be of service to all of you.

As events unfold, we will continue to evaluate how we can best be of service and we will keep you informed. Going forward, you can order as follows.

HOW TO PLACE ORDERS

Online: www.nectarherbandtea.com

Via email: info@nectarapothecary.com

Call us: 928-445-4565

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EMAIL ORDERS:

If you email us, be sure to give us as much information as you can and include a phone number. We will call you for your credit card information.

CUSTOM ORDERS:

If you need to refill a custom tincture or tea blend or want to purchase products that are not sold in our online store, please call or email.

PICKUP ORDERS:

If you live nearby and want to pick up your order, we will arrange with you to come by at a designated time for pick up. We will hand you your purchase at the door. We may also be able to do limited nearby deliveries on a case by case basis.

STORE HOURS:

We are also modifying our store hours during this time. We will be available to take your calls, process your orders and respond to your needs from 11 am to 5 pm every day.

CLASSES:

Additionally, we are canceling all classes on the calendar through March. If you are registered for one of these classes, we will be reaching out to you separately.

One expert said that "if it looks like you're overreacting, you're probably doing the right thing." Only time will tell, but months from now if these measures limit the spread of the virus and fewer lives are lost, we will know we have done the right thing.

These are unprecedented times, and the best we can do is to look out for each other and for those who are most at risk.

We look forward to the time when we can greet you in our downtown Prescott shop again. Until then, we are still here to serve you. We thank you for your continued support and understanding.

No matter what the circumstances, may you be safe, may you be healthy, may you be happy, and may you be peaceful and at ease.

Your Nectar Team,

Suzanne, Steve, Tiara, Tiffany and Zoe